

# **NASPERS LIMITED**

**(Registration number: 1925/001431/06)**

**and various of its subsidiaries**

**("NASPERS")**

**MANUAL PREPARED IN ACCORDANCE WITH SECTION 51 OF  
THE PROMOTION OF ACCESS TO INFORMATION ACT, ACT NO.  
2 OF 2000 ("THE ACT")**

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## 1. INTRODUCTION

The manual is to assist potential requesters as to the procedure to be followed when requesting access to information / documents from Naspers as contemplated in terms of the Act.

The manual may be amended from time to time and as soon as any amendments have been finalised the latest version of the manual will be made public.

Any requester is advised to contact Gillian Kisbey-Green should he / she require any assistance in respect of the utilisation of this manual and/or the requesting of documents / information from Naspers.

The following words will bear the following meaning in this manual :-

"the Act"	shall mean the Promotion of Access to Information Act, No. 2 of 2000, together with all relevant regulations published;
"the/this manual"	shall mean this manual together with all annexures thereto as available at the offices of Naspers from time to time;
"Naspers"	shall mean Naspers Limited, and various of its subsidiaries as set out in part 9, page 11 and further of this manual
"SAHRC"	shall mean the South African Human Rights Commission.

2. **CONTACT DETAILS** (Section 51(1)(a) of the Act)

<b>Name of body:</b>	Naspers (Pty) Limited
<b>Chief Executive Officer:</b>	Koos Bekker
<b>The appointed information Officer:</b>	Gillian Kisbey-Green
<b>Address:</b>	40 Heerengracht Cape Town, 8001
<b>Postal address:</b>	P.O. Box 2271 CAPE TOWN 8000
<b>Telephone:</b>	+27 11 289 3032
<b>Fax:</b>	+27 21 406 3753
<b>E-mail:</b>	<u><a href="mailto:gkgreen@multichoice.co.za">gkgreen@multichoice.co.za</a></u>

3. **GUIDE IN TERMS OF SECTION 10 OF THE ACT** (Section 51(1)(b) of the Act)

A guide has been compiled by the SAHRC in terms of section 10 of the Act. It contains information required by a person wishing to exercise any right contemplated by the Act. It is available in all of the official languages.

The guide is available for inspection, *inter alia*, at the offices of the SAHRC at 29 Princess of Wales Terrace, cnr York and St. Andrews Street, Parktown and on its website [www.sahrc.org.za](http://www.sahrc.org.za).

**Contact details of the South African Human Rights Commission:**

PAIA Unit  
The Research and Documentation Department  
Private Bag 2700  
HOUGHTON  
2041

Telephone: +27 11 484 8300

Fax: +27 11 484 0582

Website: [www.sahrc.org.za](http://www.sahrc.org.za)

E-mail: [PAIA@sahrc.org.za](mailto:PAIA@sahrc.org.za)

4. **NOTICE(S) IN TERMS OF SECTION 52(2) OF THE ACT** (Section 51(1)(c) of the Act)

At this stage no notice(s) has / have been published.

5. **INFORMATION / DOCUMENTS AVAILABLE IN ACCORDANCE WITH OTHER LEGISLATION** (Section 51(1)(d) of the Act)

Naspers keeps information / documents in accordance with the following legislation (please note that this is not an exhaustive list) :-

- Companies Act, Act No. 61 of 1973
- Income Tax Act, Act No. 58 of 1962 (Section 75)
- Value-Added Tax Act, Act No. 89 of 1991 (Section 65)
- Customs and Excise Act, Act No. 91 of 1964 (Section 101)
- Unemployment Insurance Act, Act No. 30 of 1966 (Section 32)
- Basic Conditions of Employment Act, Act No. 75 of 1997 (Section 31)
- Employment Equity Act, Act No. 55 of 1998 (Section 26)
- Compensation for Occupational Injuries and Diseases Act, Act No. 130 of 1993 (Section 97)
- Insolvency Act, Act No. 24 of 1936 (Sections 134 and 155)
- Occupational Health and Safety Act, Act No. 85 of 1993

6. **DOCUMENTS / INFORMATION HELD BY NASPERS IN TERMS OF THE ACT** (Section 51(1)(e) of the Act)

**Webpage**

The Naspers Webpage ([www.naspers.co.za](http://www.naspers.co.za)), accessible to anyone with access to the internet, has the following categories:

- About Naspers
- Operational Structures
- Investor Centre
- News
- Publications

**Other**

The documents / information listed hereinbelow pertain to the day-to-day management of the business of Naspers :-

- Standard Employment Contracts
- Employment Equity Plan & Report
- Naspers Personnel Report
- Staff Handbook
- Human Resources Policies and Procedures
- List of trademarks and pending applications
- Insurance Policies
- Rules and regulations relating to Pension and Provident funds
- Documentation with regard to share option schemes
- Other commercial contracts

It is recorded that any and all documents / information requested pertaining to the aforesaid shall always only be made available to a requestor subject to the provisions of the Act.

7. **OTHER INFORMATION** (Section 51(1)(f) of the Act)

The Minister of Justice and Constitutional Development has to date not published any regulations in terms of this section.

8. **AVAILABILITY OF THE MANUAL** (Section 51(3) of the Act)

- 8.1 This manual is available for inspection at the offices of Naspers, free of charge.
- 8.2 Copies of the manual may be obtained, subject to the prescribed fees, at the offices of Naspers.
- 8.3 The manual can also be accessed on the websites of the SAHRC ([www.sahrc.org.za](http://www.sahrc.org.za)) and Naspers ([www.naspers.co.za](http://www.naspers.co.za)) and may be published in the *Government Gazette*. However, it should be noted that the manual accessible on the website of SAHRC does not include the request forms or fee structure (set out on pages 17 and further of this manual). The request forms and fee structure can be obtained on the SAHRC website ([www.sahrc.org.za](http://www.sahrc.org.za)).

## 9. VARIOUS SUBSIDIARIES OF NASPERS

<b>Name</b>	<b>Number</b>
<b>Naspers Group</b>	
▪ Naspers Ltd	1925/001431/06
▪ Heemstede Beleggings (Pty) Ltd	1995/010514/07
▪ MIH Investments (Pty) Ltd	1997/021154/07
▪ Welkom Aandele-Administrasie Maatskappy (Pty) Ltd	1998/006194/07
▪ Intelprop (Pty) Ltd	2000/031856/07
<b>Media24 Group</b>	
▪ Media24 Ltd	1950/038385/06
▪ RCP Media (Pty) Ltd	1997/001319/06
▪ CT Media Publications (Pty) Ltd	1994/009092/07
▪ Cyberlisting Services (Pty) Ltd	2005/023064/07
▪ Newspaper Leaflet Distributors (Pty) Ltd	1983/004124/07
▪ Boland Newspapers (Pty) Ltd	1965/001754/07
▪ Mooivaal Media (Pty) Ltd	1964/004662/07
▪ Vaal Vision (Pty) Ltd	1995/003710/07
▪ Worcester Standard Electric Press (Pty) Ltd	1919/001856/06
▪ Paarl Post Media (Pty) Ltd	1995/002637/07
▪ Touchline Media (Pty) Ltd	1996/003178/07
▪ Alchemy Publishing (Pty) Ltd	1997/007744/07
▪ 24.com Online Studio (Pty) Ltd	1996/021408/07
▪ New Media Publishing (Pty) Ltd	1997/016833/07
▪ Health24 (Pty) Ltd	2000/012930/07
▪ 8 Ink Media (Pty) Ltd	2003/000554/07

▪ Atoll Media (Pty) Ltd	2000/031695/07
▪ Boland Media (Pty) Ltd	2003/006378/07
▪ Cape Commodities Traders & Investors 9 (Pty) Ltd	1998/022312/07
▪ Compmatix 12 (Pty) Ltd	1999/017592/07
▪ Homefind24 (Pty) Ltd.	2008/019235/07
▪ Eikestadnuus (Pty) Ltd	1945/018514/06
▪ Imvula Gaming Technologies (Pty) Ltd	1998/021892/07
▪ Imagingdatasolutions (Pty) Ltd	2001/007410/07
▪ Imfocus (Pty) Ltd	2006/024353/07
▪ Media Shelf 6 (Pty) Ltd	2003/006411/07
▪ Media24 Finans (Pty) Ltd	1999/009320/07
▪ Media24 Properties One (Pty) Ltd	1994/002960/07
▪ Media24 Properties Two (Pty) Ltd	1999/021595/07
▪ Media24 Holding (Pty) Ltd	2006/021408/07
▪ Mighty Network (Pty) Ltd	1998/002395/07
▪ Mikateko Media (Pty) Ltd	2000/031762/07
▪ Namibië Nuus Distribueerders (Pty) Ltd	2000/022703/07
▪ Nasionale Koerante Ltd	1994/002513/06
▪ Nasionale Tydskrifte Ltd	1978/002776/06
▪ NMS Communications (Pty) Ltd	2001/001469/07
▪ Online World Travel (Pty) Ltd	2008/000018/07
▪ Overberg Media (Pty) Ltd	1975/000146/07
▪ Paarl Post Media (Pty) Ltd	2003/023207/07
▪ Property24 Publishing (Pty) Ltd	2005/004288/07
▪ Rainbow Nation Community Towers (Pty) Ltd	1997/001225/07
▪ Rodale and Touchline Publishers (Pty) Ltd	1997/002601/07

- Shape SA (Pty) Ltd 1998/000771/07
- Strika Entertainment (Pty) Ltd 2000/017852/07
- Super Strikas South Afrikca (Pty) Ltd 2002/019937/07
- The Daily Sun (Pty) Ltd 2001/001944/07
- Uppercase Media (Pty) Ltd 2000/009700/07
- Welkom Yizani Beleggings (Pty ) Ltd 2006/021434/07
- Comic Art Services (Pty) Ltd 2003/029780/07
- The New Media Company (Pty) Ltd 2007/030213/07
- Ndalo Media (Pty) Ltd 2007/005856/07
- SA Hunt Publishing (Pty) Ltd 2007/012812/07
- Thought 24 Publishing (Pty) ltd 2007/010490/07
- Vottle (Pty) Ltd 2007/031110/07
- Blue World Communities (Pty) Ltd 2006/014791/07

#### Via Afrika Group

- Via Afrika Ltd 1949/035471/06
- Nasou Via Afrika (Pty) Ltd 1996/012379/07
- Val Books (Pty) Ltd 1938/011749/06
- NB-Uitgewers Ltd 1951/002378/06
- National Education Group (Pty) Ltd 1998/012890/07
- Jonathan Ball Publishers (Pty) Ltd 1984/003543/07
- Lux Verbi Bybelmedia (Pty) Ltd 1953/000037/06
- Manshez Investment (Pty) Ltd 1997/004161/07
- Atlas Publishers &  
Booksellers (Pty) Ltd 1966/070881/07
- Kalahari Dot Net (Pty) Ltd 2000/022554/07
- Leksikons (Pty) Ltd 1981/001468/07
- Zemfundo Books Ltd. 1964/004658/06
- Nasou Via Afrika International (Pty) Ltd 2006/023493/07

10. **FORM OF REQUEST** (Section 53(1) of the Act)

**REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY**

(Section 53(1) of the Promotion of Access to Information Act, 2000  
(Act No. 2 of 2000))

**[Regulation 10, read with Form C of Annexure B]**

**A. PARTICULARS OF PRIVATE BODY**

The Head :

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**B. PARTICULARS OF PERSON REQUESTING ACCESS TO THE RECORD**

<p>a) <i>The particulars of the person who requests access to the record must be recorded below.</i></p> <p>b) <i>Furnish an address and/or fax number in the Republic to which information must be sent.</i></p> <p>c) <i>Proof of the capacity in which the request is made, if applicable, must be attached.</i></p>
---

Full names and surname : \_\_\_\_\_  
\_\_\_\_\_

Identity Number : \_\_\_\_\_

Postal address : \_\_\_\_\_  
\_\_\_\_\_

Fax number : \_\_\_\_\_

Telephone number : \_\_\_\_\_

E-mail address : \_\_\_\_\_

Capacity in which request is made, when made on behalf of another person :  
\_\_\_\_\_.

**C. PARTICULARS OF PERSON ON WHOSE BEHALF REQUEST IS MADE**

*This section must be completed only if a request for information is made on behalf of another person.*

Full names and surname : \_\_\_\_\_  
\_\_\_\_\_

Identity Number : \_\_\_\_\_

#### D. PARTICULARS OF RECORD

- a) *Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.*
- b) *If the provided space is inadequate please continue on a separate folio and attach it to this form. **The requester must sign all the additional folios.***

1. Description of record or relevant part of the record :-

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2. Reference number, if available : \_\_\_\_\_

3. Any further particulars of record : \_\_\_\_\_

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#### E. FEES

- a) *A request for access to a record, other than a record containing personal information about yourself, will be processed only after a **request fee** has been paid.*
- b) *You will be notified of the amount requested to be paid as the request fee.*
- c) *The fee **payable for access** to a record depends on the form in which*

*access is required and the reasonable time required to search for and prepare a record.*

d) *If you qualify for exemption of the payment of any fee, please state the reason therefore.*

Reason for exemption from payment of fees : \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**F. FORM OF ACCESS TO RECORD**

*If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 hereunder, state your disability and indicate in which form the record is required.*

Disability : _____ _____ _____	Form in which record is required : _____ _____
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*Mark the appropriate box with an "X".*

Notes :

a) *Your indication as to the required form of access depends on the form in which the record is available.*

b) *Access in the form requested may be refused in certain circumstances. In such a case you will be informed if access will be granted in another form.*

c) *The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.*

<b>1. If the record is in written or printed form</b>				
	Copy of record*			Inspection of record
<b>2. If record consists of visual images :-</b> (this includes photographs, slides, video recordings, computer-generated images, sketches, etc.).				
	View the images		Copy of the images*	Transcription of the images*
<b>3. If record consists of recorded works or information which can be reproduced in sound</b>				
	Listen to the soundtrack (audio cassette)			Transcription of soundtrack* (written or printed document)
<b>4. If record is held on computer or in an electronic or machine readable form -</b>				
	Printed copy of record*		Printed copy of information derived from the record*	Copy in computer readable form* (i.e. compact disc)

<p>*If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you?</p> <p><b>A postal fee is payable</b></p>	<p>Yes</p>	<p>No</p>
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**G. PARTICULARS OF RIGHT TO BE EXERCISED OR PROTECTED**

*If the provided space is inadequate please continue on a separate folio and attach it to this form. **The requester must sign all the additional folios.***

1. Indicate which right is to be exercised or protected :

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2. Explain why the requested record is required for the exercising or protection of the aforementioned right :-

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**H. NOTICE OF DECISION REGARDING REQUEST FOR ACCESS**

*You will be notified in writing whether your request has been approved/denied. If you wish to be informed thereof in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.*

How would you prefer to be informed of the decision regarding your request for access to the record? \_\_\_\_\_

\_\_\_\_\_

Signed at \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_

\_\_\_\_\_  
SIGNATURE OF REQUESTER /  
PERSON ON WHOSE BEHALF  
REQUEST IS MADE

**11. PRESCRIBED FEES**

11.1 The fee for a copy of the manual as contemplated in regulation 9(2)(c) is R1,10 for every photocopy of an A4-size page or part thereof.

11.2 The fee for reproduction referred to in regulation 11(1), is as follows :-

	R
(a) For every photocopy of an A4-size page or part thereof	1,10
(b) For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine readable form	0,75
(c) For a copy in a computer-readable form on :-	
i) compact disc	70,00
(d) i) For a transcription of visual images, for an A4-size page or part thereof	40,00
ii) For a copy of visual images	60,00
(e) i) For a transcription of an audio record, for an A4-size page or part thereof	20,00
ii) For a copy of an audio record	30,00

11.3 The request fee payable by a requester, other than a personal requester, referred to in regulation 11(2) is R50,00.

11.4 The access fees payable by a requester referred to in regulation 11(3) are as follows :-

	R
(1)(a) For every photocopy of an A4-size page or part thereof	1,10
(b) For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine readable form	0,75
(c) For a copy in a computer-readable form on :-	
i) compact disc	70,00
(d) i) For a transcription of visual images, for an A4-size page or part thereof	40,00
ii) For a copy of visual images	60,00
(e) i) For a transcription of an audio record, for an A4-size page or part thereof	20,00
ii) For a copy of an audio record	30,00
(f) To search for the record for disclosure, R30,00 for each hour or part of an hour reasonably required for such search and operation.	
(2) For purposes of section 54(2) of the Act, the following applies :-	
(a) Six hours as the hours to be exceeded before a deposit is payable; and	

- (b) one third of the access fee is payable as a deposit by the requester.
  
- (3) The actual postage is payable when a copy of a record must be posted to a requester.